

# European School Education Platform Support

Registration & log-in > Why is my account still pending or awaiting < قاعدة المعلومات  
?validation

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## ?Why is my account still pending or awaiting validation

Koen - 2024-12-13 - Registration & log-in

If you are an eTwinner and your account is still pending validation, then please contact your  
[.National Support Organisation](#)

.Please note that it can take up to 2 weeks for an account to be validated