

# European School Education Platform Support

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## Taking a screenshot or making a screen recording

Koen - 2025-07-16 - General

Screenshots and/or screen recordings help a lot in debugging a technical issue. Please see .below instructions for different systems

## Windows

**Use the built-in [snipping tool](#):** In Windows 10 and later this works with all •  
.browsers. You can use the *PrtScn* button or the combination *Windows + Shift + S*

To take a screen *recording* (available if your system is updated) you can click ◦  
.on the video camera icon, or use the combination *Windows + Shift + R*

Use the Xbox Game Bar for screen recordings: This works on Windows 10 and later •  
with all browsers; it only captures 1 screen at a time (the active screen). To activate  
it, press *Alt + Windows + R*. You will find the recordings in the folder Videos >  
.Captures

Download & use [Flameshot](#) •

Download & use [ShareX](#) from their website, or get it [in the Microsoft app store](#) •

## macOS

**Use the Screenshot toolbar:** To view the Screenshot toolbar, press these three •  
keys together: *Shift + Command + 5*. You will see on-screen controls for recording  
the entire screen, recording a selected portion of the screen, or capturing a still  
.image of your screen

Use QuickTime Player: Open QuickTime Player from your Applications folder, then •  
.choose File > New Screen Recording from the menu bar

Download & use [Flameshot](#) •

## Linux

**Use GNOME's screen recording tool:** If your distribution uses a recent version of •  
GNOME (like Ubuntu) or derivatives (like Cinnamon on Linux Mint), you can use this  
.tool. You will find the recordings in the folder Videos > Screencasts

**Use KDE's screen recording tool [Spectacle](#)** •

Download & use [Flameshot](#) •

Find some [other alternatives](#) •

## **?What about mobile devices**

Screenshots and screen recordings from mobile devices are not very useful to us. They don't display all necessary information because of the screen size. Please use a laptop or .computer