

# European School Education Platform Support

Knowledgebase > General > Taking a screenshot or making a screen recording

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## Taking a screenshot or making a screen recording

Koen - 2025-07-16 - General

Screenshots and/or screen recordings help a lot in debugging a technical issue. Please see below instructions for different systems.

### Windows

- **Use the built-in [snipping tool](#):** In Windows 10 and later this works with all browsers. You can use the *PrtScn* button or the combination *Windows + Shift + S*.
  - To take a screen *recording* (available if your system is updated) you can click on the video camera icon, or use the combination *Windows + Shift + R*.
- Use the Xbox Game Bar for screen recordings: This works on Windows 10 and later with all browsers; it only captures 1 screen at a time (the active screen). To activate it, press *Alt + Windows + R*. You will find the recordings in the folder Videos > Captures.
- Download & use [Flameshot](#)
- Download & use [ShareX](#) from their website, or get it [in the Microsoft app store](#)

### macOS

- **Use the Screenshot toolbar:** To view the Screenshot toolbar, press these three keys together: *Shift + Command + 5*. You will see on-screen controls for recording the entire screen, recording a selected portion of the screen, or capturing a still image of your screen.
- Use QuickTime Player: Open QuickTime Player from your Applications folder, then choose File > New Screen Recording from the menu bar.
- Download & use [Flameshot](#)

### Linux

- **Use GNOME's screen recording tool:** If your distribution uses a recent version of GNOME (like Ubuntu) or derivatives (like Cinnamon on Linux Mint), you can use this tool. You will find the recordings in the folder Videos > Screencasts.
- **Use KDE's screen recording tool [Spectacle](#)**
- Download & use [Flameshot](#)

- Find some [other alternatives](#)

## **What about mobile devices?**

Screenshots and screen recordings from mobile devices are not very useful to us. They don't display all necessary information because of the screen size. Please use a laptop or computer.