

# European School Education Platform Support

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## Why have I not received an export of my courses?

Koen - 2022-12-06 - Publishing a course

We are elaborating on all users' requests; if you have requested an export by the **deadline of 25 August 2022**, then it is highly likely that your request has been successfully registered.

The export will consist of a spreadsheet. It will contain all the information for each course **except the course image and the course's reviews and ratings**. (If you are interested in migrating the reviews, please see [this article](#).)

We will get back to all users' requests as soon as the export of the courses is ready. However, please note that the course catalogue **is not yet available on the new platform. Therefore, it is not yet possible to recreate your courses on the European School Education Platform**.

We will promptly publish an announcement when this functionality becomes available.