# **European School Education Platform Support**

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#### Taking a screenshot or making a screen recording

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Screenshots and/or screen recordings help a lot in debugging a technical issue. Please see below instructions for different systems.

#### Windows

- **Use the built-in** snipping tool: In Windows 10 and later this works with all browsers. You can use the *PrtScn* button or the combination *Windows* + *Shift* + *S*.
  - To take a screen recording (available if your system is updated) you can click on the video camera icon, or use the combination Windows + Shift + R.
- Use the Xbox Game Bar for screen recordings: This works on Windows 10 and later
  with all browsers; it only captures 1 screen at a time (the active screen). To activate
  it, press Alt + Windows + R. You will find the recordings in the folder Videos >
  Captures.
- Download & use Flameshot
- Download & use ShareX from their website, or get it in the Microsoft app store

#### **macOS**

- **Use the Screenshot toolbar:** To view the Screenshot toolbar, press these three keys together: *Shift* + *Command* + 5. You will see on-screen controls for recording the entire screen, recording a selected portion of the screen, or capturing a still image of your screen.
- Use QuickTime Player: Open QuickTime Player from your Applications folder, then choose File > New Screen Recording from the menu bar.
- Download & use Flameshot

### Linux

- Use GNOME's screen recording tool: If your distribution uses a recent version of GNOME (like Ubuntu) or derivatives (like Cinnamon on Linux Mint), you can use this tool. You will find the recordings in the folder Videos > Screencasts.
- Use KDE's screen recording tool **Spectacle**
- Download & use Flameshot

• Find some other alternatives

## What about mobile devices?

Screenshots and screen recordings from mobile devices are not very useful to us. They don't display all necessary information because of the screen size. Please use a laptop or computer.